

Resiliency Badge 1.0 | Project Charter

HIRC Board of Directors	
Sponsor(s)	Pete Bennett, Cardinal Health Sree Duggineni, City of Hope
Informed	HIRC Officers
Contributors	HIRC Members
Driver	HIRC Strong
Due date	Q4 2023
Status	IN PROGRESS


Executive Summary

HIRC's top initiative for 2023 is development of a resiliency badging program.

Primary program components: 1) Standard, and 2) Assessment.

HIRC has invited *PwC to a partnership model (TBD) to assist with development of standard and operational responsibility for the assessment.

 Problem	 Solution
Q4 2023 Healthcare supply chains lack resiliency.	HIRC is ready to address this problem.
Providers lack visibility to supplier resiliency capabilities.	We are building an evidenced based assessment with *PwC.
Providers cannot identify and select for resilient suppliers.	The assessment will dive deep into 15 areas of resiliency.
Suppliers lack incentive to invest in costly resiliency assets.	Findings will be demonstrated by hard data and probing interviews
Investments in resiliency stay flat since selection focuses on price.	Suppliers who prove their capabilities earn a resiliency badge.

 HIRC will seek the following member commitments:	
Provider	Supplier
<ol style="list-style-type: none"> I won't make redundant requests. The badge will be part of my selection process. 	<ol style="list-style-type: none"> I will pursue the badge to evidence my resiliency capabilities, and shore up any key areas of opportunity

Scope

To create a resiliency badging program whereby suppliers will opt-in to a confidential assessment of product-level resiliency. Earned badges will prove resiliency capabilities during customer-facing engagements.

Key Objectives

- To establish a standardized and evidence-based assessment for resiliency.
- To enable providers to more readily identify and select suppliers with demonstrated resiliency capabilities.
- To equip suppliers to better compete on the merits of resiliency and therefore increase the commercial viability of investments in resiliency.
- To mitigate risk of supply disruption in the US healthcare supply chain and strengthen continuity of patient care through virtuous cycle of resiliency investment and selection.

Timeline

June	July	Q3 '23	Q4 '23	Q1 '24
Member survey to validate scope Provider pledges to validate demand	HIRC and *PwC formalize partnership, TBD Badge program design accelerates	Pilot standard and assessment process	Finalize standard and assessment process	Launch badging program

Deliverables

Pre-Launch (Collaborative)	Pre-Launch (HIRC)	Post-Launch (*PwC)
Standard / Resiliency Rubric Intake Process Assessment Procedures Interview Guides / Data Requests Scoring Rubric / Summary Format Pilot Design and Review Education	Supplier NDA Template Marketing Activities	Review Supplier Data Conduct Supplier Interviews Score Applicants Provide Summary Findings

*PwC relationship is not yet formalized and subject to change