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| --- | --- | --- | --- | --- | --- |
| Category | 0 points | 4 points | 8 points | 12 points | Sum |
| Supply Chain Mapping | Provided no location data | Meets some of HIRC [standard](https://pages.hircstrong.com/standards-mapping-monitoring) | Meets most of HIRC [standard](https://pages.hircstrong.com/standards-mapping-monitoring) | Meets all of HIRC [standard](https://pages.hircstrong.com/standards-mapping-monitoring) |  |
| *Additive evidence and/or discussion* | Some evidence of redundancy or similar capability | Moderate evidence of redundancy or similar capability | Strong evidence of redundancy or similar capability |  |
| Event Communication | Provided no emergency contact, or contact is unresponsive | Emergency contact responsive only to direct outreach | Emergency contact responsive to both automated and direct outreach | Supplier consistent in providing candid and actional supply disruption intel |  |
| BCM Assessment | Did not complete the assessment | Calculated score of <=2.5 | Calculated score of 3 to 4.5 | Calculated score of 5 with evidence |  |
| *Additive evidence and/or discussion* | Artifact provided to validate response | Live discussion meaningfully addresses supply continuity topics | Provided meaningful assessment of resiliency continuous improvement |  |
| KPI | Provides no reporting of service levels | Periodically reports service levels | Routinely reports service levels of 95%+ | Routinely reports service levels of 99%+ |  |
|  | *Additive evidence and/or discussion* | Limited backorders | Limited recalls or quality issues | Supplier proactive in mitigating supply disruptions |  |
| Live Discussion | *Additive evidence and/or discussion*  | Provided overview of resiliency program | Provided clear understanding of preparedness and response strategies | Provided specificity in the discussion relative to products of interest |  |
|  | Actively collaborates on resiliency initiatives | Followed through on resiliency growth plan | Member of resiliency industry group |  |
| Score = Points Achieved / Total Possible Points (exclude any categories that are not relevant) |
| Results | Unsatisfactory<50% | Conventional50-60% | Strategic70-80% | Partner85%+ |  |

\*Requires activity in every category